QUESTIONS AND ANSWERS

ZNB0018E/2024/2025 TO ZNB0040E/2024/2025: THE ESTABLISHMENT OF DATABASES OF COMPETENT SERVICE PROVIDERS TO ASSIST THE KWAZULU-NATAL DEPARTMENT OF EDUCATION WITH BUILT ENVIRONMENT MAINTENANCE PROJECTS, SPECIFICALLY ELECTRICAL, MECHANICAL, BUILDING AND PLUMBING SERVICES FOR A PERIOD OF THREE YEARS (36 MONTHS) WITH AN OPTION TO EXTEND FOR A FURTHER 2 YEARS (24 MONTHS)

	QUESTION	ANSWER
1	Could you please send me the above mentioned bid I can't track it on the e-Tender portal.	Please be advised that the bid document is also available on the Departmental website.
2	In the case of a contractor having multiple CIDB registrations, can we apply for more than 1 class of works with different grades? For instance, Grade 1SQ, 1EB, 3SO and 4EP. If we can, do we submit references and CVs for each class of works?	A contractor with different CIDB registrations may apply for different types of work aligned to those registrations. Proof of experience / Reference letters and CV's must be submitted for each class of work unless the experience is the same or the skills required are the same.
3	On the section of Functionality criteria, point number 3 on page 33 of the document. For means of verification do you need all of the listed or just one.	Please be advised that for Functionality Criteria 3, proof of address, any of the mentioned forms of verification are acceptable.
4	Just a clarity, if one chooses more than one Districts, as well as more than one category of work, does this mean that you need to complete forms equal to the number of district and categories of work you have chosen or you submit one form.	A bidder may choose as many districts as they wish and as many categories of work as they qualify for but only 1 bid document must be completed.
5	Please can you advise as to how we can obtain the tender document for the above. I have checked the e-tender website for the document. There is no document published. Further to the above, please can you confirm the CIDB Grading.	Please be advised that the advertised bid documents are available on the KZN Department of Education website under circulars. It can also be searched using the "built environment" key word under advertised bids on the e-Tender Portal.
6	May you please clarify on the CIDB Gradings for ZNB0018E/2024/2025 TO ZNB0040E/2024/2025 . Is it limited to CIDB Gradings 2 or what is the maximum CIDB Grading for the abovementioned bid?	Please be advised that the databases are not limited to any grading. Where CIDB is a requirement, Grade 1 upwards is acceptable.

	QUESTION	ANSWER
7	Do you need 3 or more CV's on each category like in GB and ME	Please note that 3 skilled personnel = 15 points, 2 skilled personnel = 10 points and 1 skilled personnel = 5 points. The minimum pass mark is 5 points = 1 skilled personnel. One skilled personnel per grading or category of work is sufficient.
8	In the case of company representatives (Qualified/Skilled) employees CVs. Can we submit same individuals for different classed works? For instance, EB&EP class of works, our electricians are qualified for both classes.	Same skilled personnel for different types of work may be utilised if the required experience, skills and required certificates are the same.
9	Section L- Authority to sign a bid does it need to be certified? Page 29 schedule/supporting document as well as page 32 point number 2, Skills personnel. Both these sections are requesting for VC's and qualification documents of skill personnel. Now the question is do I have to submit the documents twice on page 29 and on page 32 Lastly how do you require the supporting document submitted,	Please be advised that Section L does not need to be certified. The resolution letters that must be submitted with Section L needs to be a certified copy. Any document that is required or mentioned more than once in the bid document must be submitted once. Supporting documents must all be initialled, and copies certified and attached to the bid document.
10	I see there is 1 tender document for all tenders from ZNB 0018E right up to ZNB 0040E. Does it mean I must complete 1 tender document for all of these tenders?	One bid document must be completed. You can choose bids / categories of work you desire to bid for.
11	Evaluation functionality criteria number 1 (company experience) requires submission of reference letters from the client in addition to appointment letter/purchase order and completion certificate. We have worked on building maintenance projects governed by the NEC3 contract and the client did not issue a reference letter but only an appointment letter and completion certificate. I therefore would like to enquire if the submission of appointment letter and completion certificate only, without the reference letter, will be sufficient and considered for scoring of points under company experience.	Please note that award letters / purchase orders accompanied by completion certificates are acceptable.

	QUESTION	ANSWER
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12	 How many categories of CIDB are we allowed to choose or we can choose as many as we want? Should we submit reference letters or completion certificates? 	Please be advised that bidders can choose as many categories of work as they qualify for in terms of CIDB registrations, experience and other requirements. Bidders may submit reference letters and/or orders or appointment letters accompanied by completion certificates.
13	Kindly forward me an Excel BOQ for ZNB0018E/2024/2025 TO ZNB0040E/2024/2025.	Please be advised that there is no pricing required for this bid and therefore there is no BOQ.
14	Please can I get clarity with regards to the registration of Database for KZN DOE service providers. With regards to the various Municipalities you given to choose from is it based on areas you live in or can it be any municipality area that you can access/ or work at? Dependent on one's mobility. And must you provide proof address for every one municipality you choose.	Please be advised a bidder may choose as many districts as desired. The selected districts can be based on accessibility and mobility.