

11 JULY 2025

UPDATE ON PAYMENTS FOR EDUCATION ASSISTANTS AND GENERAL SCHOOL ASSISTANTS

The Department of Basic Education (DBE) wishes to confirm that, following the first payment run concluded on the 4th and 5th of July 2025, more than 124,000 Education Assistants and General School Assistants were successfully paid.

Subsequently, the District officials across all Provincial Education Departments (PEDs) have continued with the critical verification processes, which have enabled the payment of an additional re-run of 11,000 payments on 15 July 2025 and another supplementary payment run of 30 000 on 23rd July 30,000.

Furthermore, the Department can confirm that the ongoing verification of banking details, ID numbers, attendance records, and onboarding of additional assistants into the system is progressing well. This verification is to mitigate and minimise the fraudulent payments made. As a result, the DBE, working closely with the PEDs, expects to process and pay 30,000 Assistants between now and 23rd of July 2025. These include those whose information could not be validated during the initial payment run, as well as individuals who had not yet been onboarded at the time.

The Department remains committed to ensuring that all outstanding June payments are cleared without further delay. July payments are also on track to be paid timeously by the end of the month.

The DBE extends its sincere appreciation to all school principals, administrators, teachers, and young assistants who have worked diligently to support the successful rollout of BEEI Phase V, and apologise for the inconvenience caused by delayed payments.

For any BEEI Phase V payment-related queries, participants are encouraged to contact their Provincial BEEI coordinators or the National Call Centre or beei@dbe.gov.za.

ISSUED BY THE DEPARTMENT OF BASIC EDUCATION

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