

**ZNB 0025E/2021/2022: SUPPLY AND DELIVERY OF PERSONAL PROTECTIVE EQUIPMENT TO THE KZN DEPARTMENT OF EDUCATION FOR YEAR ONE (1), YEAR TWO (2) AND YEAR THREE (3) FROM DATE OF AWARD**

Responses to questions sent by Service Providers, which were emailed to the respective service providers.

| Name of Supplier  | Questions                                                                                                                                                                                                                                                                                                       | Answers                                                                                                                                                                                                                                                                          |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hlumela Lujiva    | 1. Does the Department accept a bank confirmation letter in place of a letter of good standing due to the fact that other banks, such as Nedbank, no longer supply letters of good standing?                                                                                                                    | The Department requires that the bidder must submit confirmation form their financier that the bidder is good for business and not a mere confirmation that they have a bank account.                                                                                            |
|                   | 2. Are bidders able to bid on one item that they have competitive advantage over or must bidders bid for all items required by the districts? I could infer that this may be true as I read the bid document however there is no direct communication with regards to bidding for select items.                 | You can bid for all districts or you can choose the district/s you want to bid for.                                                                                                                                                                                              |
|                   | 3. Will items tendered for be delivered to multiple locations, and should the price be inclusive of delivery to district offices and circuit offices?                                                                                                                                                           | The price should be inclusive of all costs                                                                                                                                                                                                                                       |
| Mrs Andile Mtetwa | 1. On the pricing schedule, I see that the Quantity for Masks (Medium) under UMzinyathi District is written as 200 0000 for year 1-3. I want to confirm if this was a typo and it's supposed to be 200 000?                                                                                                     | The quantity for uMzinyathi district for cloth masks (Medium size) should be 200 000 units/quantity. We regret the error. We have made amendments and uploaded the revised bid document it on the Departmental website. <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> |
|                   | 2. Under Part B: Special Conditions - compliance & accreditation: I'll like to check and confirm if the required pre-requisite stated as <b>(Proof of Registration/Confirmation of application for provision of COVID 19 essentials)</b> is indeed the Treasury/Solidarity Covid 19 online application process? | Bidders must submit their manufacturers' relevant SAHPRA accreditation certificates and Data Sheets for items that require accreditation as mentioned in the specification.                                                                                                      |
|                   | 3. Are bidders expected to bid for all listed items or we can choose the ones we can supply?                                                                                                                                                                                                                    | You can bid for any or all items or in any district you want to bid for                                                                                                                                                                                                          |
|                   | 4. On the Masks, you require a DoE logo. Please advise if you want the printed or embroidered logo?                                                                                                                                                                                                             | You may choose on what suitable for you                                                                                                                                                                                                                                          |
| N Mhlongo         | Good day am requesting for the personal protective clothing document ZNB0025E/2021/2022 please                                                                                                                                                                                                                  | Please go to: <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> . Select CIRCULAR / NOTICES then go to TENDERS.                                                                                                                                                           |
| Syabonga Mthalane | Kindly advise if samples must be submitted with documents.                                                                                                                                                                                                                                                      | Only submit document on the closing date. Only shortlisted service providers will be requested to submit samples for district/s they bid on.                                                                                                                                     |

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| <b>Name of Supplier</b>  | <b>Questions</b>                                                                                                                                                                                                                                                                                             | <b>Answers</b>                                                                                                                                                              |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Nolwazi                  | Under Part B: Special Conditions - compliance & accreditation: I'll like to check and confirm if the required pre-requisite stated as <b>(Proof of Registration/Confirmation of application for provision of COVID 19 essentials)</b> is indeed the Treasury/Solidarity Covid 19 online application process? | Bidders must submit their manufacturers' relevant SAHPRA accreditation certificates and Data Sheets for items that require accreditation as mentioned in the specification. |
| Kwanele (anele duma)     | 1. I hope this email finds you well, i would like to inquire about the samples required for bid ZNB00025E/21/22. Are we required to provide samples for all the items that one bids for or are samples only required when bidding for sanitiser, disinfectants and liquid soap?                              | Only shortlisted service providers will be requested to submit samples.                                                                                                     |
|                          | 2. May you please kindly explain no. 3.2 on page 11.                                                                                                                                                                                                                                                         | When chemical samples are submitted, bidders must submit them in containers suitable for the contents                                                                       |
| MARINELLA (PTY) LTD      | 1. The number of schools per district that requires PPE.                                                                                                                                                                                                                                                     | The pricing pages has got the required quantities                                                                                                                           |
|                          | 2. The frequency of distribution of PPE to schools, will it be on a monthly or quarterly basis.                                                                                                                                                                                                              | Delivery will be based on the quantity required on that time.                                                                                                               |
|                          | 3. Any pertinent information that you may have on hand that would influence the costing.                                                                                                                                                                                                                     | The Bid document has sufficient information for costing                                                                                                                     |
| <b>Name of Supplier</b>  | <b>Questions</b>                                                                                                                                                                                                                                                                                             | <b>Answers</b>                                                                                                                                                              |
| Ayeresa Medical Suuplier | 1. Are we tendering for a specific Region or are we tendering for all 13.                                                                                                                                                                                                                                    | No. You may bid in any manner that is suitable for you.                                                                                                                     |
|                          | 2. Are they looking to award the entire basket to a tenderer or are they going to go product by line.                                                                                                                                                                                                        | The bid committees will decide on the best option for the Department                                                                                                        |
|                          | 3. Is the surface sanitizer used for cleaning and sanitizing, or just for sanitizing.                                                                                                                                                                                                                        | Each item will be used for its purpose                                                                                                                                      |
|                          | 4. Is the sanitizer ready to use, or must it be a concentrate?                                                                                                                                                                                                                                               | Must be ready to use                                                                                                                                                        |
|                          | 5. Colour of face masks.                                                                                                                                                                                                                                                                                     | Will be communicated to shortlisted bidders for samples                                                                                                                     |
|                          | 6. Is the logo on the masks embroidered or screen printed?                                                                                                                                                                                                                                                   | To be printed                                                                                                                                                               |
|                          | 7. Did they spec the sizes for the masks (S. M & L)                                                                                                                                                                                                                                                          | Yes                                                                                                                                                                         |
|                          | 8. Are the masks around the head or looped around the ears?                                                                                                                                                                                                                                                  | You may choose on what suitable for you to provide.                                                                                                                         |
|                          | 9. Must the sanitizer be fragranced or unfragranced                                                                                                                                                                                                                                                          | On page 9 under the specification table it is stated there                                                                                                                  |
|                          | 10. Must the hand soap be in 5 or 25L?                                                                                                                                                                                                                                                                       | 5 Litres. An addendum was placed on the website with the correct size                                                                                                       |

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|                 |                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                       |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                 | 11. Do they have a picture of one of the face shield?                                                                                                                                                                                                                                                       | No Refer to the specification on page 10.                                                                                                                                                                             |
|                 | 12. Check the specs for the thermometers?                                                                                                                                                                                                                                                                   | ?                                                                                                                                                                                                                     |
|                 | 13. What are the pack sizes of samples?                                                                                                                                                                                                                                                                     | That will be communicated to shortlisted bidders                                                                                                                                                                      |
|                 | 14. Glove sizes must be provided                                                                                                                                                                                                                                                                            | ?                                                                                                                                                                                                                     |
|                 | 15. Specs on coveralls.                                                                                                                                                                                                                                                                                     | ADDEDDUM was uploaded on education website <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> .                                                                                                                 |
|                 | 16. Is it possible to respond on the clusters that we interested in according to the area that we are situated in? So if so do we leave other areas blank?                                                                                                                                                  | Please check the answer for question 1                                                                                                                                                                                |
|                 | 17. Do you need a proposal with all the details how are we gonna do the delivery etc or we just focusing on the tender document?                                                                                                                                                                            | Please focus on the bid document                                                                                                                                                                                      |
|                 | 18. If we are working with the manufacturing company what is expected from us the lease agreement?                                                                                                                                                                                                          | Must comply as per requirements for SAHPRA registration                                                                                                                                                               |
|                 | 19. Lastly how many years do you need on audited financials?                                                                                                                                                                                                                                                | 12 months period                                                                                                                                                                                                      |
| Slu Zondo       | 1. Please also assist in clarifying the hand soap spec. On page 10 on point 2.4 it say soap must be in 5L but on the costing sheets from page 12 and onwards it's says 25L.                                                                                                                                 | We regret for the mistake and have uploaded an addendum on the Departmental website, ( <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> ) the correct quantity is 5 litres.                                   |
|                 | 2. Further to the above mentioned bid, please can you kindly assist with the below. On the below page 80 Step 3 Functionality table. Table 4 it says indicate stock quantities available on table 1.2.4. Please can you send me an indication where I can indicate the stock availability, or on what page? | We regret for the mistake and have uploaded an addendum on the Departmental website, ( <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> ). Please indicate stock quantities available and please ignore 1.2.4 |
| Nomalizo Ndlovu | Can you please clarify for me if it's compulsory to price for the items in the schedule or can I quote for the item I want to supply only.                                                                                                                                                                  | You are not limited to to any District or item.                                                                                                                                                                       |
| Ravitha Singh   | Hi sorry to trouble you i would just like to clarify as to where can i download the tender documents for TENDER ZNB 0025E/2021/2022 i have to the website but cannot get hold the required documents thanking you in advance                                                                                | Please go to: <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> . Select CIRCULAR / NOTICES then go to TENDERS.                                                                                                |
| Senzo Zulu      | 1. I hope this email finds you in good health. I would like to get some clarity on the advertised tender highlighted in the subject line .Bidding for more than one district is it allowed using one document and one company?                                                                              | You can bid for as many as you want in the same document.                                                                                                                                                             |
|                 | 2. Lastly are you allowed to subcontract a company when awarded the contract?                                                                                                                                                                                                                               | Any subcontracting must be fully declared upfront in the bid document SBD 6.1                                                                                                                                         |

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| <b>Name of Supplier</b> | <b>Questions</b>                                                                                                                                                                                                                                                                                                                     | <b>Answers</b>                                                                                                                                                                                                                             |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| George Ramessar         | Please advise if samples are to be provided for ALL 18 ITEMS or just the liquids and the bottles OR Specify which items are required.                                                                                                                                                                                                | Only shortlisted service provider will be requested to submit samples.                                                                                                                                                                     |
| Jasmin Ramessar         | Please confirm if the quantity for the MASKS (MEDIUM) for Umzinyathi District is 2 Million (200 0000). Item number 6.                                                                                                                                                                                                                | The quantity for uMzinyathi district for cloth masks (Medium size) should be 200 000 units/quantity. We regret the error. We have made amendments and uploaded it on our website. <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a> |
| Zandile from Samzah     | 1. For the chemical products such as, Hand sanitiser there is a requirement of SAHPRA cert. is it ok so supply the ISO certificate from SANS or SABS as it is also ISO 9000:2015 approved like the SAHPRA. Kindly advice on this matter as to it will be acceptable or not. The certificate is attached for reference on this email. | It is compulsory that the Hand Sanitiser meets the requirements of SAHPRA and evidence is submitted to that effect                                                                                                                         |
|                         | 2. The coveralls have no specification on the documents- so i would like to find out if the required coveralls are Disposable or non- disposable and if there is any other specification on the coveralls                                                                                                                            | Our apologies on that matter. Please check the latest addendum of the 17 <sup>th</sup> May 2021 at. <a href="http://www.kzndoe.gov.za">www.kzndoe.gov.za</a>                                                                               |
|                         | 3. In a case where samples have been requested, for the items with different sizes such as masks, coveralls etc. Do you need all sizes to be supplied for sample purposes or one size can be submitted.                                                                                                                              | Samples will be required from shortlisted bidders and more details will be given to shortlisted bidders                                                                                                                                    |
| Buthelezi Andiswa       | 1. I have a concern here I tendered for Zululand district which is on page 23, and page 26 is another district can i change that item no 13?                                                                                                                                                                                         | I am sorry that I have read and tried many times to understand what the question is about. Could you please rephrase the question, i.e. What is your concern and what do you want to change and why.                                       |
|                         | 2. Do we still need to submit the samples?                                                                                                                                                                                                                                                                                           | Only shortlisted bidders will be requested to submit samples                                                                                                                                                                               |
| Bongani Nkabinde        | I would like to inquire about the masks that are required as to whether they are washable or disposable and also request a full specification on the gloves.                                                                                                                                                                         | Please check page 10 of the bid document. Glove sizes are medium and large                                                                                                                                                                 |

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| Name of Supplier                    | Questions                                                                                                                                                                                                                                                                                                                                                                                                                       | Answers                                                                                                         |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Sibongelani Cleaning & Construction | <p>I wish to obtain information on the amendment of the abovementioned document.</p> <p><b>UMZIMANYATHI &amp; ZULULAND DISTRICT</b></p> <p>Will the new and amended pricing schedule be forwarded to us (bidders) with regards to</p> <ol style="list-style-type: none"> <li>1. Quantities</li> <li>2. Correct sizes .i.e. 25L being replaced by 5L</li> </ol>                                                                  | <p>Please quote using the quantities specified in the addendum and attach the addendum to the bid document.</p> |
| Nonto Dube                          | <p>In response to the new addendum that was posted on the 17/05/21 , regarding the changes of the 500ml bottles from 1000 somewhere 90000 changed to 150 000 .</p> <p>Please note that pages I'm enquiring about:</p> <p>Page :13 (90 000 )</p> <p>Page : 22 (90 000)</p> <p>Page : 23 (1 000)</p> <p>Page : 39 (90 000)</p> <p>Page : 48 (1000)</p> <p>Do these pages remain the same or we should expect a new addendum ?</p> | <p>The correction relates to Zululand and the rest remain as they are.</p>                                      |
|                                     | <p>Is there a new document that will be loaded on the site for us to download?</p>                                                                                                                                                                                                                                                                                                                                              | <p>No. Please attach the addendum to the bid document and quote according to those changes</p>                  |